

A

Adaptor

If you need a cable adaptor or a charging cable for your cell phone please contact the reservation desk.

Address

Hotel Lindacher Hof OHG
Mehringer Str. 47
84489 Burghausen
phone: +49 8677 / 986 - 0
fax: +49 8677 / 986 - 400
mail: info@lindacher-hof.de
Homepage: www.lindacher-hof.de

Allergies

Do you suffer from any allergies? Do not worry – our pillows and bedding are antiallergic.

ATMs

Meine Volksbank Raiffeisenbank
Sparkasse
Spardabank
HypoVereinsbank
Dresdner Bank (this bank offers no cash desk service).

B

Bathrobe

May be provided upon a guest`s request at the reception desk; this service is free for our guests.

Bike rental

The reception desk staff will be glad to provide you with information.

Breakfast

Enjoy our buffet with a wide range of different kind of food.

Monday – Friday from 6:30 to 10 am

Saturday – Sunday from 7.30 to 10 am

If you would like to have breakfast earlier, please inform the reception desk.

C

Car Park

Our hotel has its own underground car park. You can leave your car there for a daily charge of 8,50 Euro. Please inform the reception desk if you like to use this service, so that your entrance pass can be activated. Parking spaces free of charge can be found in front of the hotel.

Car Rental

Our staff will also provide information about car rental.

<i>Change of Bedding</i>	Please contact the reception desk if you want your bedding to be changed daily.						
<i>Check-out</i>	You may stay in your room until 12 o`clock, please check out until then. Your luggage may be left under supervision at the reception desk. If you would like to extend your stay please contact our reservation staff.						
<i>Children</i>	Are very welcome in our hotel.						
<i>City maps</i>	Are available at the reception desk.						
<i>Copies</i>	Can be obtained at the reception desk.						
<i>Credit cards</i>	We accept MasterCard, Visa, EC-Card or American Express.						
<i>Cribs</i>	May be provided upon request for an extra charge of 10,-- Euro per day.						
<i>Current supply</i>	The main switch at the entrance of your room is where you insert your room card. This activates the current supply for the whole room.						
D							
<i>Dogs</i>	You are welcome to bring your dogs, for an extra charge of 6,-- Euro per day.						
<i>Do not disturb</i>	If you wish to be left alone in the morning, please put the do not disturb sign out. Please note that your room will therefore not be cleaned on this day.						
<i>Duvets</i>	Additional duvets at request.						
E							
<i>Electricity</i>	The Plug-ins in your room function with 240 V or 50 Hz.						
<i>Emergencies</i>	<table> <tr> <td>For medical help dial</td> <td>112</td> </tr> <tr> <td>for the police</td> <td>110</td> </tr> <tr> <td>and for the fire department</td> <td>112</td> </tr> </table>	For medical help dial	112	for the police	110	and for the fire department	112
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Hotline for Emergencies

If there is an emergency during the day please talk to the reception desk staff.
At night please call **0049 172 379 8900**

Excursions

There are many ways to explore the surrounding countryside. Our staff will be happy to give advice and answer your questions. Our staff will also be happy to provide you with general information about opening hours or directions.

F

Fax

Of course we can send your fax for an extra charge.

Fire hazard

You can discern the emergency exits from the map attached to your door. Please follow the green indicators and **do not use the elevator** in case of emergency. The fire alarm is triggered by our fire detectors.

Fitness facilities

You can exercise in our fitness room in the basement.

Flowers

The closest flower shop can be found 50 m from the hotel. Our reception desk staff is happy to procure flowers for you for any occasion.

G

Garden

If you feel like relaxing for a bit in the sun or in the shadow, our garden will satisfy your needs.

H

Hygiene

Toothbrush, toothpaste and disposable razors are available at the reception desk.

I

Internet

Every room has internet access. You can choose either W-Lan (Refer to the brochures) or ISDN.

Ironing service

Please ask at the reception desk for this service. A pricing list can be found in your wardrobe.

L

- Late Check-out* If you need to stay on after 12 o'clock please contact the reception desk.
- Laundry service* Please refer to the reception desk for this service. If you leave your laundry before 9 am, it will be returned the same day. For pricing please consult the list inside your wardrobe.
- Lost property* If you happen to lose items, please contact the reception desk.
- Luggage* We can organize transport for your luggage and store it for you on your departure day at the reception desk.

M

- Magazines* Are available in the reception desk area.
- Massage* We are happy to arrange a massage session for you. This service is available after request, for an extra cost, payable directly to the masseuse.
- Medical Help* If you need medical help please contact the reception desk. For emergencies please call **112**
- Metrobus* Different categories are available – one way tickets, day passes, monthly tickets. The closest bus stop to the hotel is Robert-Koch-Straße (50 m).

N

- News and Messages* If you have any messages they will be kept on hold for you at the reception desk.
- Newspapers* The reception desk staff will be happy to hand out newspapers.

P

- Parking* Free parking spaces can be found in front of the hotel. They can be used at your own risk. The hotel will not be liable for possible damage.

Pharmacy

The closest pharmacy is to the right on the opposite side of the hotel - **Burg Apotheke**, Robert-Koch-Strasse 56, 84489 Burghausen. Phone +49 8677 2439

Phone

The hotel's phone is +49 8677 9860.
You can be reached directly in your room:
Your phone is +49 8677 986 – plus your room number.
If you want to call another room in the hotel just dial the other room's number.
If you want to call external numbers press 9 and listen for the beep.
For emergencies please dial +49 172 379 8900.
For the reception desk please dial 100.

Pillows

Additional pillows can be provided. The choices range from small and big as well as round pillows or bolsters.

R

Radio

You can listen to music by using the TV's reception antennae.

Reception desk

The reception desk area is manned from 6 am to 24 pm. Please note this detail for returning your keys. Our staff is happy to help you with your problems or questions.

Repair services

If you have any clothes with missing buttons or a disintegrating hemline, we are happy to help you out. Please refer to the reception desk.

Room service

Your room will be cleaned daily. If you need extra pillows or blankets or have other wishes please contact the reception desk.

S

Safe

Your safe is located in your wardrobe. Extremely valuable items may be deposited in the hotel safe at the reception desk.

Sauna

We also have a sauna in the basement which can be opened up for you until 10 pm. This service is free of charge.

Shoe shine

On the ground floor we have an automatic shoe shine.

Shuttle service

You need a taxi, hire car or a shuttle-service to the airport, please ask by the reception, we will organise all immediately.

Stamps

can be bought at reception desk. We will also mail your letters and parcels.

T

Taxi

The reception desk staff will be happy to arrange for a taxi.

Tickets

Information about events as well as ticket reservations can be provided by our staff.

Towels

Extra towels are available. If you would like fresh towels, please leave the used towels on the bathroom floor.

Train Connections

For information about train timetables please contact the reception desk.

TV

For watching television please consult the channel list and the TV guide in your room. If there are problems with your TV please contact the reception desk. We will try to solve your problems as soon as possible.

U

Umbrellas

Extra umbrellas are available at the reception desk.

V

Voucher

We will be happy to write out vouchers for you, should you like to give your friends a gift voucher for a stay in our hotel.

W

Wake up call

The reception desk staff will be glad to give you a wake up call. It is also possible to set the alarm manually by taking up the receiver, dialling # 81, setting the alarm time and putting the receiver back.